



## FIAMMA TRADING SDN. BHD.

(330476-P)

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Date: 25<sup>th</sup> JUNE 2021

Dear Valued Customers,

### Non-Authorized RUBINE Dealer Announcement

Firstly, we would like to express our appreciation and a big thank you for choosing **RUBINE** products, we hope you do enjoy great experiences using them. **RUBINE** Malaysia has an extensive network of **Authorized Dealers** nationwide to carry out sales, post-sales services and product warranty etc., serving to your best interests. All of our Authorized Dealers have undergone comprehensive training to perform sales consultation and constantly being updated with our latest product info and technical specifications to provide accurate, genuine and useful information to our customers.

Be cautioned that any product purchased from **Non-Authorized** dealers may result in severe consequences, such as delay or dispute in after sales services, void of warranty claims and even buying a non-genuine product. To safeguard and ensure our customers in receiving the best services from **RUBINE**, please be advised to purchase **RUBINE** products from our **Authorized Dealers Only**. Our warranty coverage and information can be viewed at [www.rubine.com.my/warranty.php](http://www.rubine.com.my/warranty.php)

For the best interest of our esteemed customers, it is our responsibility to inform you that the below e-stores on Shopee ([www.shopee.com.my](http://www.shopee.com.my)) or Lazada ([www.lazada.com.my](http://www.lazada.com.my)) are **NOT** our authorized dealers:

1. **Pro Kitchen & Bathroom** ([https://shopee.com.my/pro\\_kitchen?categoryId=100010&itemId=3411348239](https://shopee.com.my/pro_kitchen?categoryId=100010&itemId=3411348239))  
([https://www.lazada.com.my/shop/pro-kitchen-bathroom/?spm=a2o4k.pdp\\_revamp.seller.1.52a32554bzXaKX&itemId=1092632048&channelSource=pdp](https://www.lazada.com.my/shop/pro-kitchen-bathroom/?spm=a2o4k.pdp_revamp.seller.1.52a32554bzXaKX&itemId=1092632048&channelSource=pdp))
2. **Superproprice.os** (<https://shopee.com.my/superproprice.os>)
3. **Jom Borong** (<https://shopee.com.my/jom.borong>)
4. **jimatwang2u** (<https://shopee.com.my/jimatwang2u>)
5. **rubinemalaysia.os** (<https://shopee.com.my/rubinemalaysia.os>)

List of **RUBINE** Authorized Distributors/Dealers can be found at our official website [www.rubine.com.my](http://www.rubine.com.my).

Direct link to authorized distributor/dealer listing: <https://www.rubine.com.my/store-locator.php>

For further enquiries, please contact any of our authorized dealers, sales personnel or leave us a message at **RUBINE Malaysia Facebook** (<https://www.facebook.com/rubinemalaysia>) or **Instagram** (<https://www.instagram.com/rubinemalaysia/>)

Thank you once again for choosing **RUBINE**, your trusted household brand for the past 20 years.

Sincerely,



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Eddie Ang  
General Manager

**Fiamma Trading Sdn. Bhd.**

*\* Fiamma Trading Sdn. Bhd. reserves the rights to alter the terms & conditions of after sales service offered without prior notice.*