

Hot Showers, Cool Rewards – Get TNG eWallet Credit with RUBINE!

TERMS AND CONDITIONS

These Terms and Conditions govern the **Hot Showers, Cool Rewards – Get TNG eWallet Credit with RUBINE!** (the “Campaign”) on <https://www.rubine.com.my/tng-cash.php>.

By participating, participants are deemed to have read, understood, accepted, and agreed to be bound by these Terms and Conditions, including any amendments or updates made by the Organiser at its discretion.

Participants agree to provide their contact details and consent to the use of their personal data for verification and reward fulfillment purposes, in accordance with the **Personal Data Protection Act (PDPA) 2010**.

1. ORGANISER

Fiamma Trading Sdn. Bhd. (Company No. 199501001282 [330476-P]) (the “Organiser”).

2. NAME OF THE CAMPAIGN

Hot Showers, Cool Rewards – Get TNG eWallet Credit with RUBINE! (the “Campaign”).

3. CAMPAIGN PERIOD

The Campaign starts from **10th October 2025** to **31th December 2025**.

The final submission deadline for redemption is **31th December 2025**.

The Organiser reserves the right to amend the Campaign Period without prior notice.

4. ELIGIBILITY

4.1. The Campaign is open to all customers who purchase the eligible **RUBINE Intelligent Agent Digital (IAD) Series** or **Casca Digital (CAD) Series** or **Cetus Digital (CED) Series** or **Cetus (CE) Series** water heaters from:

- RUBINE Authorised Dealer Shops in Malaysia
- RUBINE Exhibitions
- RUBINE Official Webstore (<https://www.rubine.com.my/>)

4.2. Eligible Purchases & Rewards:

Participants who purchase the following models during the campaign period are entitled to redeem **Touch ‘n Go (TNG) eWallet Credit Reload PINs**:

RM50 TNG eWallet Credit Reload PIN – For every unit of:

- **Intelligent Agent Digital (IAD) Series: DC Pump with Rainshower Accessories**
RWH-IAD931D-RMSB, RWH-IAD931D-RTMB, RWH-IAD931D-RTMS, RWH-IAD931D-RTRG, RWH-IAD931D-RTMG
- **Casca Digital (CAD) Series: DC Pump with Rainshower Accessories**
RWH-CAD651D-MRPL, RMW-CAD651D-MRPC
- **Cetus Digital (CED) Series: DC Pump with Rainshower Accessories**
RWH-CED541D-MRCG, RWH-CED541D-MRIG, RWH-CED541D-MRSB, RWH-CED541D-MRDB
- **Cetus (CE) Series: DC Pump with Rainshower Accessories**
RWH-CE521D-MRCG, RWH-CE521D-MRIG, RWH-CE521D-MRSB

RM30 TNG eWallet Credit Reload PIN – For every unit of:

- **Intelligent Agent Digital (IAD) Series: DC Pump with Railbar Accessories**
RWH-IAD931D-MSB, RWH-IAD931D-MBM, RWH-IAD931D-BMS
- **Casca Digital (CAD) Series: DC Pump with Railbar Accessories**
RWH-CAD651D-MPL, RMW-CAD651D-MPC
- **Cetus Digital (CED) Series: DC Pump with Railbar Accessories**
RWH-CED541D-MCG, RWH-CED541D-MSB, RWH-CED541D-MDB
- **Cetus (CE) Series: DC Pump with Railbar Accessories**
RWH-CE521D-SCG, RWH-CE521D-SSB

RM15 TNG eWallet Credit Reload PIN – For every unit of:

- **Intelligent Agent Digital (IAD) Series: Non-Pump Models**
RWH-IAD930N-MSB, RWH-IAD930N-BMS
- **Casca Digital (CAD) Series: Non-Pump Models**
RWH-CAD650N-MRPL, RWH-CAD650N-MRPC, RWH-CAD650N-MPL, RWH-CAD650N-MPC
- **Cetus Digital (CED) Series: Non-Pump Models**
RWH-CED540N-MSB, RWH-CED540N-MCG, RWH-CED540N-MDB
- **Cetus (CE) Series: Non-Pump**
RWH-CE520N-SSB

5. REDEMPTION TERMS

- 5.1. Each eligible product purchased entitles the participant to **one (1) reward redemption** only.
 - 5.2. The Organiser reserves the right to **verify receipts and product eligibility** before disbursing rewards.
 - 5.3. **Incomplete, illegible, fraudulent, or late submissions** will be disqualified.
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6. HOW TO REDEEM

- 6.1. Participants must submit their redemption before **31st December 2025** through the official **Google Form** provided by the Organiser, <https://forms.gle/eLSn4QwpLYtxxBcF8>
 - 6.2 Participants can scan the QR code on RUBINE's Campaign Poster or RUBINE's official social media pages or webstore to access the Google Form.
 - 6.3. Required details for redemption:
 1. Full Name (as per NRIC)
 2. Gender
 3. Date of Birth (DDMMYY)
 4. Mobile Number
 5. Email Address
 6. Water Heater Series Purchased
 7. Color of Model Purchased
 8. Quantity of Model Purchased
 9. Point of Purchase:
 - RUBINE Authorised Dealer Shops
 - RUBINE Exhibitions
 - RUBINE Official Webstore (<https://www.rubine.com.my/>)
 10. Dealer Shop Name (If purchased through a dealer or at an exhibition)
 11. State
 12. Date of Purchase
 13. Clear Image of Official Purchase Receipt (must show dealer shop name or official webstore)
 - 6.4. Only **official receipts or invoices issued by authorized RUBINE dealers or the RUBINE Official Webstore** are accepted.
 - 6.5. All uploaded receipts and personal data will be securely stored and used solely for verification and reward fulfilment purposes.
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7. PRIVACY POLICY

By participating in the Campaign, Participants acknowledge and agree that the Organiser will gain access to, use, disclose, retain and otherwise process certain Personal Data provided by the Participants for the purpose of the Campaign. The Organiser's applicable Personal Data and Privacy Policy is as set out at <https://www.rubine.com.my/privacy-policy.php> (as may be amended from time to time). In the event the Participants withdraw their consent to the access, use, disclosure, retention and process of their Personal Data, the Participants will be disqualified and ineligible for consideration for the Campaign and the Rewards.

8. REWARD REDEMPTION PROCESS

- 8.1. All submissions will be verified by **Fiamma Trading Sdn. Bhd. (RUBINE) Marketing Department**.
 - 8.2. Upon successful verification, a **Touch 'n Go eWallet Reload PIN** (RM50 / RM30 / RM15) will be sent via **email** within **30 days after the Google Form submitted**.
 - 8.3. Participants must manually **top up their eWallet** using the **Reload PIN**.
 - 8.4. The Organiser is **not responsible for expired, lost, or misused Reload PINs**.
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9. NON-TRANSFERABILITY & NO CASH ALTERNATIVE

- 9.1. TNG eWallet Reload PIN is **non-transferable, non-exchangeable for cash, and non-replaceable** if lost, stolen, or expired.
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10. OTHER TERMS & CONDITIONS

- 10.1. Rewards are **limited** and **subject to stock availability**.
- 10.2. The Organiser reserves the right to:
 - Reject any invalid or suspicious submissions
 - Amend or update these Terms and Conditions at any time without prior notice

END OF TERMS AND CONDITIONS
