

Customer Care

AFTER-SALES SERVICE:

Exact Quality Sdn. Bhd.

Hotline: **03-6286-9000**

Email: **eqservice@fiamma.com.my**

OPERATION HOURS

08:30am - 06:00pm

(Monday - Friday, except public holiday)

Our Warranty

6 yrs
Warranty

FOR HOOD MOTOR ONLY

18 mths
Warranty

FOR ALL PARTS
(EXCLUDING ACCESSORIES)

1 yr
Warranty
Extension

**1-year
Warranty
Extensions
When Register
Online!**

Online Registration

1. Log on to www.rubine.com.my
2. Click on 'Support', followed by 'Products Warranty Registration' to proceed. You're required to sign up as a member.
3. Please fill up the necessary information, tick on the checkbox and click 'Next'.
4. You'll receive a notification of warranty registration confirmation via email.
5. Your warranty will be automatically extended for another 1 year upon registration online. Please keep your online warranty certificate for reference.

rubine.com.my



FIAMMA TRADING SDN BHD 330476-P (A member of Fiamma Holdings Berhad)
Menara Chin Hin, Level 20, 8th & Stellar, No. 1, Jalan Naga Emas, Sri Petaling, 57000, Kuala Lumpur.



Rubine™

I T A L I A

REDEFINE THE WAY OF LIFE



USER MANUAL

MODEL

RCH-TOPAZ-FP

SERIAL NO.

COOKER HOOD

Dear valued customer,

Thanks for your purchase of our product.

PLEASE READ & KEEP THIS USER MANUAL

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Please note that this product is marked with this symbol:
 According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should separately collect and treat. If in future you need to dispose this product, PLEASE DO NOT disposes it with household waste. Please send it to WEEE collection point.

WARRANTY CARD

WARRANTY CONDITIONS

Subject to following Term & Conditions, this equipment is guaranteed against defective material & manufacturing defects by Fiamma Trading Sdn Bhd for a period of twelve (12) months from the date of original purchase. Fiamma Trading Sdn Bhd reserves the right to change these terms & conditions without prior notice.

Terms & Conditions:-

- 1) This warranty is valid & provided that warranty card is completed with authorized dealer's stamp from the date of original purchase and in the territory of Malaysia only.
- 2) This warranty covers repair or, at the option of Fiamma Trading Sdn Bhd, replacement of any parts proven to be defective due to defective workmanship or material provided that the product was purchased from an authorized dealer of Fiamma Trading Sdn Bhd.
- 3) This warranty does not cover the damage resulting from:
 - (a) Any unauthorized disassembly, service repair, alteration or modification being carried out.
 - (b) Abnormal voltage or the use of generator and/or used not in accordance with the Operating Manual / User Manual.
 - (c) Misuse, abuse, negligence or accident howsoever caused.
 - (d) Normal wear or tear.
 - (e) Rough handling & transportation.
 - (f) Commercial / public use e.g. hotel, laundry, college, university, etc.
- 4) This warranty does not cover the following accessories:
 - (a) Burner Caps/Supports (b) Cast Iron Grib (c) Knobs (d) Body Work (e) Light Bulb (f) Charcoal / Filter (g) Cover (h) Glass Cover / Screen (i) Trays/Shelves (j) Hose
- 5) This warranty is considered null & void in the events if:
 - (a) Any item contained in this warranty card has been tempered with or altered in any way without the prior written consent of Fiamma Trading Sdn Bhd. Request for warranty services within the warranty period must be accompanied with this warranty card & proof of original purchase.
 - (b) Any time during the warranty period, any part / parts of this equipment is / are removed, altered, tempered with, adjusted, modified, dismantled, repaired or handled in any way whatsoever by any person / persons not authorized by us.
 - (c) The serial number of the product has been defaced or removed.
- 6) Warranty for WINE CHILLER compressor is (5) five years, gas refill and labor charges are excluded.
- 7) In the event of defects covered by this warranty arising during the warranty period, the purchaser shall be fully responsible for the due delivery to our dedicated service centre of the equipment (expect for the refrigerator, washing machine, ovens, cooker hood, gas cooker, dishwasher, dryer, built-in hob, freezer, water heater) for any work which shall need to be done pursuant to this warranty & subsequent collection thereof of the equipment after the said work has been done.
- 8) This warranty is in lieu of any, and all other warranties expressed or implied warranty of merchantability or fitness for a particular purpose. Fiamma Trading Sdn Bhd assumes no liability for the breach of the warranty beyond correcting the breath in the manner described above. In no event shall Fiamma Trading Sdn Bhd be liable for consequential losses or damages, including loss of use or loss of profits resulting from the product.

FOR OFFICE USE

Model Name

Serial No
Barcode :

Customer's Name (In Block/Full Name)

Date of Purchase : [] DAY [] MTH [] YR

Customer's Address (Full Address) :

PostCode : [] State :

Customer's Tel No : (H) [] - [] (O) [] - []

Customer's Email : (H/P) [] - []

 Authorised dealer's stamp
 Fiamma Trading Sdn. Bhd.

 Customer Signature

TROUBLESHOOTINGS

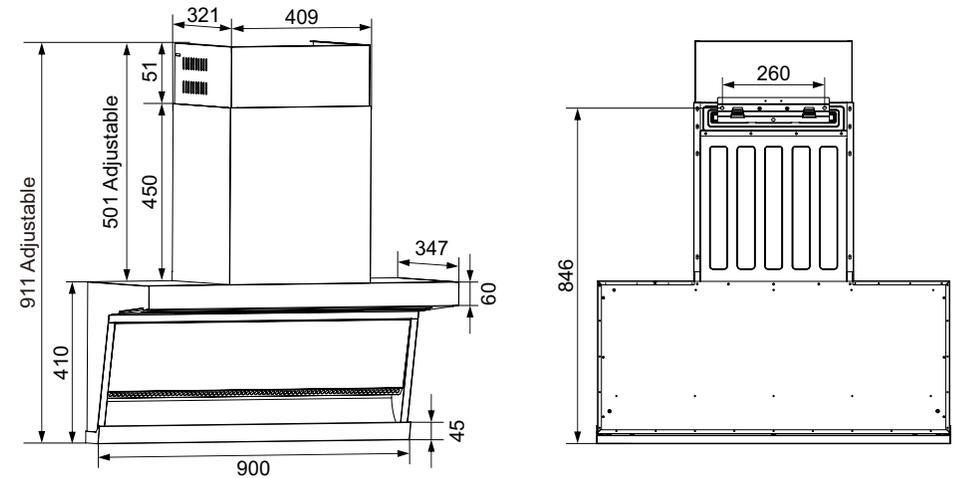
CAUTION: Disconnect the power supply before servicing.

STATUS	CAUSE & METHOD OF REPAIRING	TOOL
Damaged of power supply	If the power supply is damaged, please call technician to repair.	"+" type screwdriver sharp pincers
The lamp works but the motor does not run	a) Take off the filter and check the connection between air inlet and wind chamber whether it is sealed or not. b) Check the connection between air exhaust pipe and wind chamber whether there is leakage of oil or not. If YES, please fill it up with the varnish or thinner. c) If the motor stops running and has a bad odor after a moment of operation, the motor wires may be burnt out. Please replace motor d) If the starting wire (yellow) is disengaged from the condenser, it needs to be rewired e) If the condenser is damaged, please replace with a new one.	"+" type screwdriver
Machine vibration	a) If the motor were not firmly screwed, tighten the screw up. b) If the vane is damaged or unbalanced, replace with a new one.	"+" type screwdriver
Weak suction	a) The distance is too far between the cooker hood and hob. b) There are many windows (doors) causes strong wind convection. c) If due to the position of cooker hood install upon the window, you may put a three-ply board on the back of the cooker hood to cover the spaces.	"+" type screwdriver "+"
Tilting hood	a) Adjust the height of the model where it is hung on the ceiling. b) If the model tilt forward, lock the wall with wood screw again (the screw peep out around 0.5~1 cm from the wall), or check the screw that fixing the model are loose or not.	"+" type screwdriver
Lamp does not light-up	Take the screw off from the lamp shade and replace with a new light bulb, then fix the lamp shade back.	"+" type screwdriver

SPECIFICATIONS

Model Name: RCH-TOPAZ-FP
 Motor Power: 188W
 Max. Power Input: 192W
 Boost Power: 330W
 Thermal Power: 50W
 Lighting Power: 1×4W
 Voltage: 220-240V
 Frequency: 50Hz
 Control Panel: Sensor Touch Control

PRODUCT DIMENSION

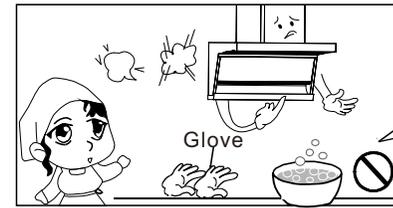
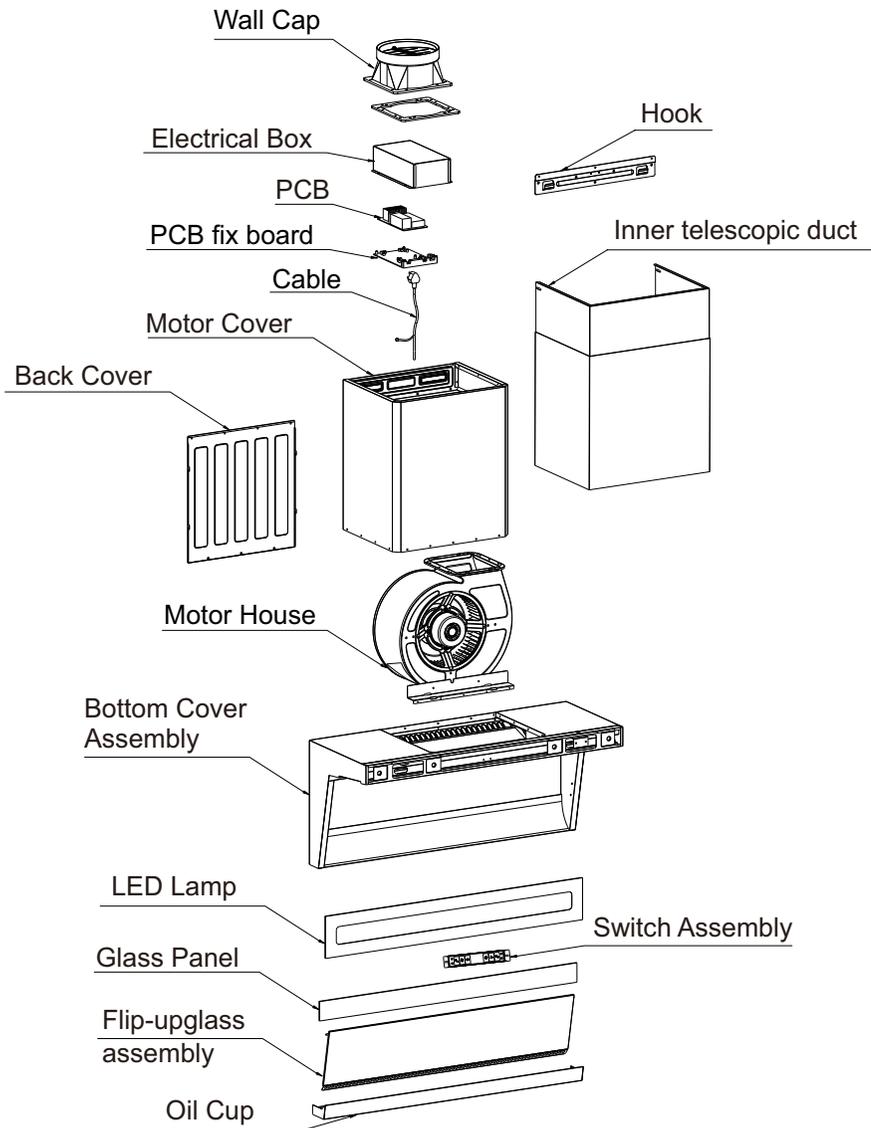


Unit: mm

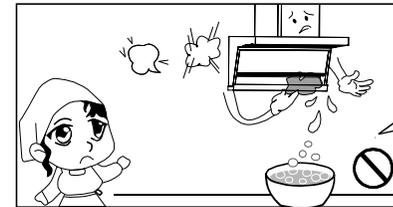
Schematic diagram of the lighting lamp structure

Lamp image	Lamp information	
	Lamp Type	LED lamp strains
	Max Power	≤4W
	Voltage	12V DC
	Size	845×84mm

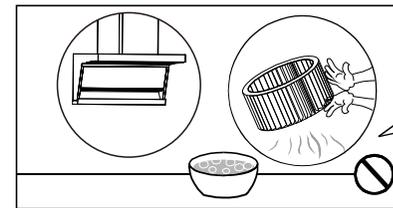
PRODUCT PARTS DIAGRAM



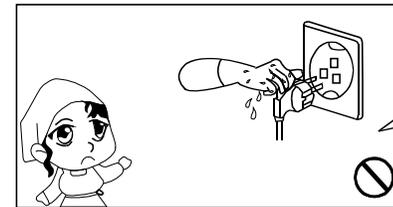
Dress the protective glove before you start to clean the hood. Remove the components gently during carrying out the clearance.



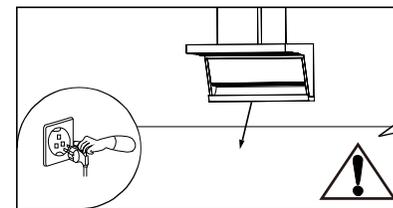
Never wash the control switch with water or other kind of liquid for the liquid might cause electrical problem to the hood.



To clean the motor fan should be undertaken by a qualified person, pay top attention to avoid any distortion of the fan during carrying out the clearance.



Never pull the plug out of the power supply by wet hand to avoid the possibility of electric shock.

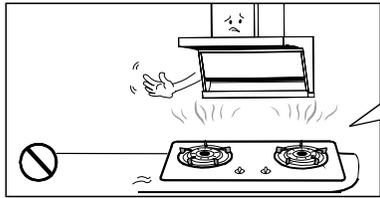


Disconnect the cooker hood from the power supply if this appliance will not be used for a long time.

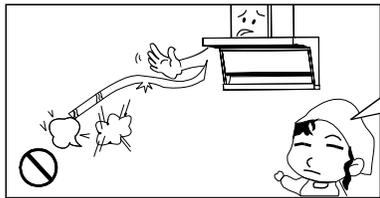
IMPORTANT SAFETY INSTRUCTIONS:



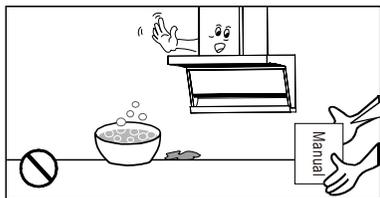
Do not connect the air outlet to chimney flues or combustion gas ducts.



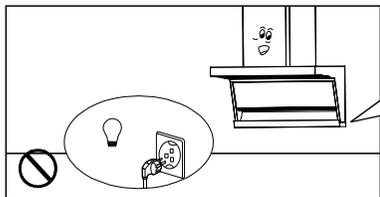
Do not leave naked flames under this hood.



In case of any damage to power cable, replace the broken cable with a new one by qualified person.



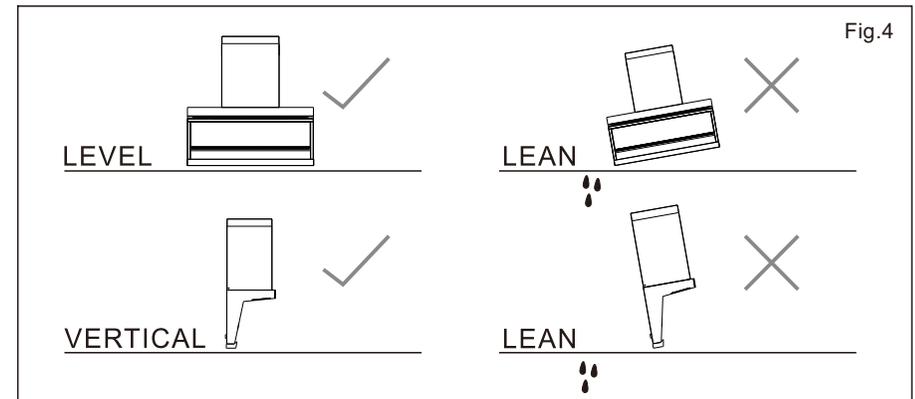
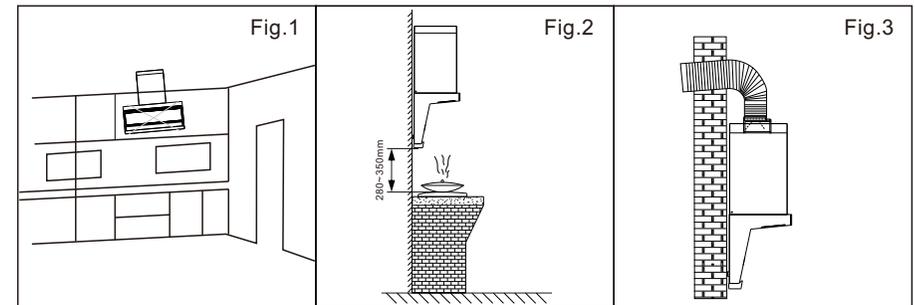
Do clean the hood correctly in accordance with instruction stated or it might cause the possibility of fire accident.



To replace the bulb should be undertaken by a qualified electrician or a competent person. Always use the bulb no more than rating.

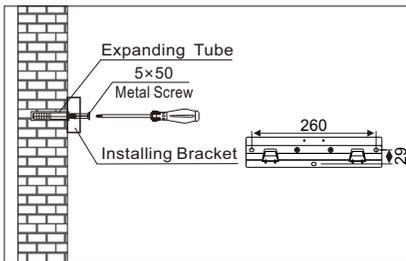
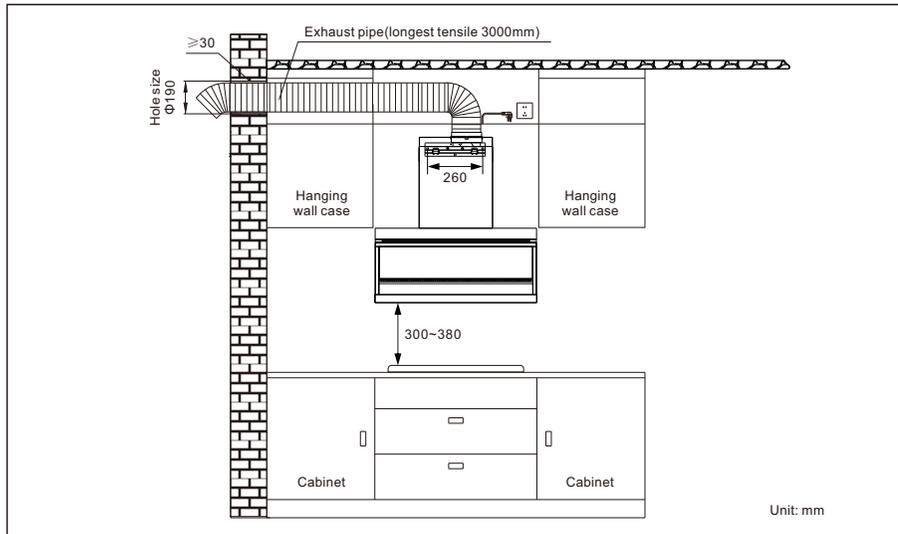
INSTALLATION REQUIREMENT

1. Do not install the cooker hood where there are many doors or windows in order to avoid affecting the exhaust efficiency of the hood caused by air convection. (refer Fig. 1)
2. Install the cooker hood right above the hob. The recommended distance between the hob and the lower edge of the cooker hood is minimum 280 mm and maximum 350mm. (Fig. 2)
3. In order to get the optimum performance, do not elongate the exhaust pipe too long, avoid over-bending of exhaust. Ensure the connection is airtight. (Fig. 3)
4. After hanging the unit on the wall, ensure the hood' level is vertically straight. (Fig. 4)
5. The air outlet must not be connected to chimney flues or combustion gas ducts. The air outlet must be under no circumstances, be connected to ventilation ducts in which fuel-burning appliances are installed.

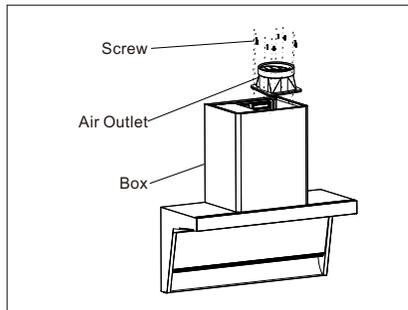


INSTALLATION PROCEDURES

please carefully read the following diagram before installation, and install in accordance with the steps to ensure the smooth installation of the product.



According to the dimension of installing bracket, on the walls in the corresponding position to accurately determine the position of an installing hole, use a $\Phi 10$ impact drilling out the mounting holes, and firmly buried expanding tube, then use the M5x50 wood screws fastening the installing bracket to the wall.



Remove the pan head screw with the air outlet cross slot at the top of the box, and then fix the hole position of the outlet component, and fasten the outlet component on the box with the removed screw respectively.

MAINTENANCE

CAUTION: NEVER PUT YOUR HAND INTO THE AREA WHILE THE FAN IS OPERATING. TO GAIN OPTIMAL LEVEL OF HOOD PERFORMANCE, CLEAN THE COOKER HOOD SURFACE, FAN AND OIL FILTER REGULARLY.

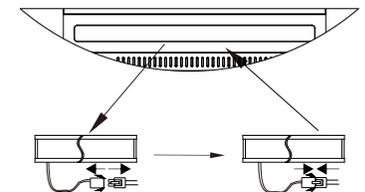
1. Use only mild soap or detergent solutions to clean the cooker hood surface.
 2. Clean the filter depending to usage or at least once a week. Press the buckle of the filter slightly, take off the filter and put it into warm soapy water using mild detergent, lightly brush the filter with soft brush. Place the filter back after it is dry.
 3. Clean the fan motor and others internal parts twice a year or depending to usage by QUALIFIED PERSONNEL.
 4. DO NOT clean the motor with water or other liquid.
 5. This appliance if not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person slide for their safety.
 6. Children should be supervised to ensure that they do not play with the appliance.
 7. There shall be adequate ventilation of the room when the cooker hood is used at the same time as appliances burning gas or other fuels.
- CAUTION: Accessible parts may become hot when used with cooking appliances.**
8. The air must not be discharged into a flue that is used for exhausting fumes from appliances burning gas or other fuels.
 9. Regulations concerning the discharge of air have to be fulfilled.
 10. The cooker hood is only intended to be installed over a hob with no more than four hob elements.

TO REPLACE LED LAMP

Caution: LED lamp can not replace a new bulb, just can replace a new LED Lamp.

Make sure all the control switches are off, and the cooker hood is unplugged! Please follow below instructions:

1. Switch the unit off and unplug the appliance.
2. Remove the anti-slip screw with a screwdriver. After removing the front panel glass and the anti-slip screw inside the partition, push out the lamp panel glass to the right for replacement. (Note: Do not use excessive force when disassembling the light fixture to prevent breakage.)
3. Replace with the same type and rated bulb/lamp. wire of the lamp.





(1) Lighting function: Touch this key to turn on the lighting; touch this key again to turn off the lighting.

(2) Breathing function: The breathing function is not enabled by default. When powered on, long press this button for 3 seconds to enable or disable the breathing function.

(3) When the cooker hood enters ventilation mode, the motor will stop rotating (excluding motors in thermal cleaning mode). After 5 minutes, it will automatically switch to high-speed operation mode for 5 minutes, followed by a 15-minute shutdown period. After continuing to execute two more cycles (a total of 3 cycles, each cycle working for 5 minutes and stopping for 15 minutes), the motor will officially enter the off state.



Oil cup oil reminder function

(1) When the fan has been running in any gear for a cumulative total of 15 hours, each time the user turns on the cooker hood, the oil cup reminder icon will flash to remind the user to perform a H²meltz of the oil cup. The warning will automatically turn off after one minute, with three reminders issued for each activation. After three activations, the system will assume that the user has completed the H²meltz of the oil cup, resetting the timer to zero and restarting the countdown.

(2) After the user's H²meltz, when powered on, long press the "H²meltz key" for 3 seconds. The H²meltz key and oil cup prompt icon indicator light will flash 3 times and then turn off. The timer will be automatically cleared (proving that the oil has been poured).

Note: The cumulative time can be cleared at any time.



(1) When powered on or in standby mode, swipe left to right across the two gesture modules. The "power key", "light key", and "intelligent auto key" indicator lights will illuminate, with the lighting function activated and the fan entering AU (Intelligent auto mode) operation. Swiping once again activates the "speed key" indicator for continuous illumination, switching to high-speed mode. Press again, and the intelligent auto key activates the Stir-fry mode. The cycle repeats: Intelligent auto mode - High-Speed - Stir-fry mode - Intelligent auto mode - High-Speed.

Note: Low-speed mode requires touchscreen activation.

(2) When the fan is running at any wind speed, two gesture modules are waved from right to left at the same time. First, it turns to delay shutdown and enters 3-minute delay shutdown. If you wave again within 3 minutes, it will shut down immediately and the lighting lamp will be turned off.

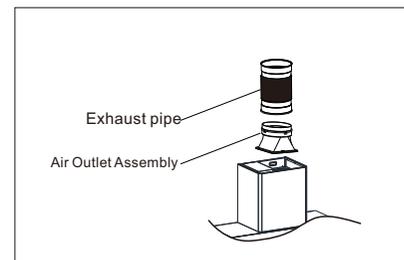
(3) In standby state, two gesture modules are swung from right to left at the same time, and the power is turned off immediately, and the light is turned off.

(4) In the cleaning state, two gesture modules are swung from left to right or from right to left at the same time, which is invalid;

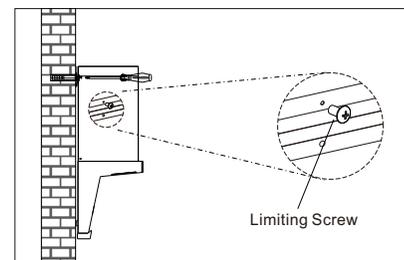
(5) Gesture function is enabled by default at factory settings. When powered on: Long-press the "power key" for 3 seconds to trigger a "DING DONG" sound. The indicator light will flash for 3 seconds before returning to its original state. The corresponding status indicator on the black screen will then turn off, indicating the gesture function is disabled. To reactivate the gesture function:

a) Power off and restart;

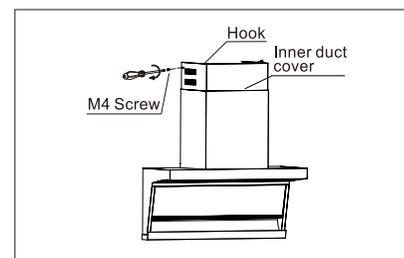
b) Long-press the "power key" for 3 seconds to trigger a "DING DONG" sound. The indicator light will flash for 10 seconds to enable the gesture function. The corresponding status indicator on the black screen will then illuminate.



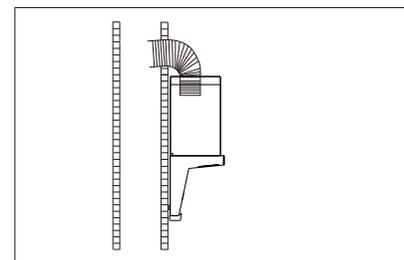
Insert the clasp on the outlet joint (with the step at one end) into its corresponding slot. Then align it with the clasp on the outlet and press it firmly down until it locks into place.



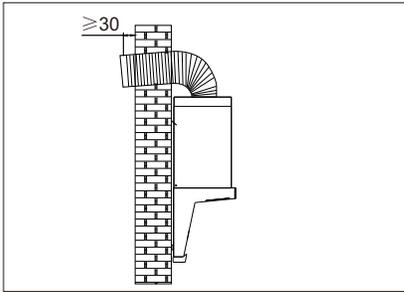
Pick the cooker hood up, the hanging hole at the back of the box assembly is aligned with the hanger on the installing bracket, and the limiting screw in the accessory bag is fixed on the hole of the installing bracket to prevent the accidental fall of the hood.



Pull the inner duct cover to a suitable height and secure the inner duct cover from the side to the installation bracket with the cross screwdriver.



If you need connect the common flue, please do not put the exhaust pipe too deeply, so as to not affect the effect.



If you connect the exhaust pipe to outdoor, please push it out of the wall at least 30, the air outlet should be slightly adown, to avoid rain water intrusion.

Installation confirmation: after installation, check the hood whether it is solid, turn the power on and test it, examin the function whether it is normal and whether there is abnormal vibration of the body, after confirmation, can be used.

OPERATING INSTRUCTIONS



- 

(1) When powered on, touch this key to enter the standby state; touch this key again to enter the powered on state.
 (2) Delayed Shutdown Function: When the fan is running, touching this button activates a 3-minute delayed shutdown mode. The fan continues operating normally during this period. Upon completion of the countdown, it stops running, the lighting turns off, and the system re-enters power-on mode. During the delayed shutdown countdown, touching this button again will restart the system (excluding lighting activation).
- 

In standby state, touch this key to enter low gear operation; touch this key again to enter high gear operation, and so on.
- 

(1) In standby state, touch this key, the fan enters intelligent auto mode operation.
 (2) When the fan is in standby or running state, long press this key for 3 seconds to enter the fried operation mode. After 3 minutes, the intelligent auto mode will be automatically returned. Within 3 minutes, touch this key to switch out of the intelligent auto mode and the fan will enter the corresponding mode.
- 

(1) The cooker hood's smoke-stove linkage function is disabled by default. During standby mode, long-press this button for 3 seconds. The indicator light will flash while the corresponding "Smoke-Stove Linkage" status light on the black screen illuminates, indicating the system has entered standby connection mode. Rotate the stove knob within 15 seconds to initiate binding. After successful binding, both the "Smoke-Stove Linkage" indicator and status lights will remain illuminated; otherwise, they will turn off.
 (2) When the stove is activated, the cooker hood defaults to intelligent auto mode. During binding, long-press this button for 3 seconds. After the indicator light and status indicator flash for 3 seconds, the smoke stove will release the binding. (Do not rotate the stove knob when unbinding).
- 

(1) In standby state, pressing this button activates the H²meltz function. The system will operate for 10 minutes with the heating module running, followed by 1 minute of high-speed fan operation. Upon completion, the cooker hood automatically shuts down. During cleaning, you can activate the "H²meltz" button or press the "Power" button to terminate the process. After deactivating the H²meltz function, the system returns to its powered-on state (including lighting).
 (2) H²meltz reminder function: a) When any gear is continuously operated for 60 hours, the icon of the H²meltz button will keep flashing, reminding the user to perform oil removal until the user confirms that the oil removal is completed. After that, the timer will be reset automatically and restarted from zero; b) After the user completes the oil removal, in the standby state, long press the H²meltz button for 3 seconds. After the H²meltz button icon flashes 3 times, the timer will automatically reset (indicating that the oil removal has been completed).
 Note: When the H²meltz function is entered, other function keys are locked and operation is invalid (except the power key and the H²meltz key).