Customer Care

OPERATION HOURS

08:30am - 06:00pm

(Monday - Friday, except public holiday)

Exact Quality Sdn. Bhd. Contact: **03-6286 9000**

Website: http://www.e-quality.com.my/

Our Warranty



FOR HOOD MOTOR ONLY

18_{mths} Warranty

FOR ALL PARTS

(EXCLUDING ACCESSORIES)



1-year Warranty Extensions When Register Online!

Online Registration

- 1. Log on to www.rubine.com.my
- Click on 'Support', followed by 'Products Warranty Registration' to proceed. You're required to sign up as a member.
- 3. Please fill up the necessary information, tick on the checkbox and click 'Next'.
- 4. You'll receive a notification of warranty registration confirmation via email.
- 5. Your warranty will be automatically extended for another 1 year upon registration online. Please keep your online warranty certificate for reference.



REDEFINE THE WAY OF LIFE



MODEL RCH-LUSTRO-BL SERIAL NO.

rubine.com.my



COOKER HOOD

Please read this instruction carefully. It is advisable to keep this instruction manual in a safe place for future reference.

SAFETY PRECAUTIONS

- **1.** Keep electrical appliances out of reach from children. Do not let them to operate the appliances without supervision.
- **2.** To protect against the risk of electrical shock, do not immerse the product, power cord or plug into water or any other liquid.
- 3. This product is for household and indoor use only.
- **4.** This product is not intended for use by person (including children) with reduced physical, sensory or mental capabilities unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **5.** If the power cord or plug is damaged, it must be replaced by the service centre or a qualified service technician to avoid hazard.
- **6.** Before installation, check if the mains supply voltage is matched with the voltage stated on the rating plate of the cooker hood.
- 7. There must be adequate air ventilation of the room when the cooker hood is used with the cooking appliances with burning gas or other fuels.
- **8.** Ensure that the installation of exhaust complies with the standard of local building, gas and electrical authorities.
- 9. Do not ignite flames in the pans.
- **10.** There is a risk of fire if cleaning is not carried out in accordance with this instruction.

ASSEMBLY INSTRUCTIONS

Please check the following before installation:

- Installation of cooker hood must be carried out by an authorized or qualified technician.
- Remove all packaging materials from the cooker hood. Check and make sure that the cooker hood is not damaged.
- Please ensure the power supply has switched OFF when installing the cooker hood.
- For optimum air extraction, avoid having too many windows surrounding the cooker hood which will cause air convection.
- The optimum height for the installation is between 650 to 750mm which is measured from the bottom of the cooker hood to the top of the hob.
- Make sure the hood is in level after installation to avoid oil spill over from the oil cup.

1

WARRANTY CARD

WARRANTY CONDITIONS

Subject to following Term & Conditions, this equipment is guaranteed against defective material & manufacturing defects by Fiamma Trading Sdn Bhd for a period of twelve (12) months from the date of original purchase. Fiamma Trading Sdn Bhd reserves the right to change these terms & conditions without prior notice.

Terms & Conditions:-

- 1) This warranty is valid & provided that warranty card is completed with authorized dealer's stamp from the date of original purchase and in the territory of Malaysia only.
- 2) This warranty covers repair or, at the option of Fiamma Trading Sdn Bhd, replacement of any parts proven to be defective due to defective workmanship or material provided that the product was purchased from an authorized dealer of Fiamma Trading Sdn Bhd.
- 3) This warranty does not cover the damage resulting from:
 - (a) Any unauthorized disassembly, service repair, alteration or modification being carried out.
 - (b) Abnormal voltage or the use of generator and/or used not in accordance with the Operating Manual / Userl Manual.
 - (c) Misuse, abuse, negligence or accident howsoever caused.
 - (d) Normal wear or tear.
 - (e) Rough handling & transportation.
 - (f) Commercial / public use e.g. hotel, laundry, college, university, etc.
- 4) This warranty does not cover the following accessories:
 - (a) Burner Caps/Supports (b) Cast Iron Grib (c) Knobs (d) Body Work (e) Light Bulb (f) Charcoal / Filter (g) Cover (h) Glass Cover / Screen (i) Trays/Shelves (j) Hose
- 5) This warranty is considered null & void in the events if:
 - (a) Any item contained in this warranty card has been tempered with or altered in any way without the prior written consent of Fiamma Trading Sdn Bhd. Request for warranty services within the warranty period must be accompanied with this warranty card & proof of original purchase.
 - (b) Any time during the warranty period, any part / parts of this equipment is / are removed, altered, tempered with, adjusted, modified, dismantled, repaired or handled in any way whatsoever by any person / persons not authorized by us.
 - (c) The serial number of the product has been defaced or removed.
- 6) Warranty for WINE CHILLER compressor is (5) five years, gas refill and labor charges are excluded.
- 7) In the event of defects covered by this warranty arising during the warranty period, the purchaser shall be fully responsible for the due delivery to our dedicated service centre of the equipment (expect for the refrigerator, washing machine, ovens, cooker hood, gas cooker, dishwasher, dryer, built-in hob, freezer, water heater) for any work which shall need to be done pursuant to this warranty & subsequent collection thereof of the equipment after the said work has been done.
- 8) This warranty is in lieu of any, and all other warranties expressed or implied warranty of merchantability or fitness for a particular purpose. Fiamma Trading Sdn Bhd assumes no liability for the breach of the warranty beyond correcting the breath in the manner described above. In no event shall Fiamma Trading Sdn Bhd be liable for consequential losses or damages, including loss of use or loss of profits resulting from the product.

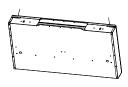
	_				
FOR OFFICE USE	Serial No				
Model Name	Barcode :				
Customer's Name (In Block/Full Name)					
Date of Purchase : L DAY L MTH L	YR				
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Authorised dealer's stamp		С	ustomer Sig	ınature	
Fiamma Trading Sdn. Bhd.					

QUICK GUIDELINE

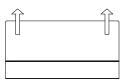
Unbox,take out the fan motor and fan box(Fig. 1)



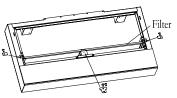
STEP 1:Loosen the 2 screws on the left and right side of the top of the fan box(Fig.2)



STEP 2: Pull out the large main glass upwards and put it in a safe position(Fig.3)



STEP 3: Insert the 2PCS carbon mesh into the slot of the carbon mesh,take the supplied tablet and lock it with screws to press the carbon mesh (Fig.4).



STEP 4: Fasten the 5 screws at the top (Fig.5).



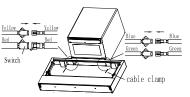
STEP 5: Fasten the 5 screws as back side (Fig.6).



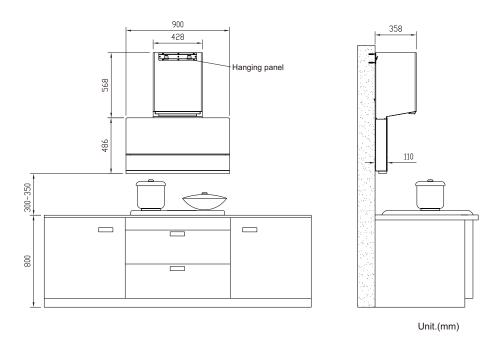
STEP 6: Fasten each 2 screws of the left and right side (Fig.7) .



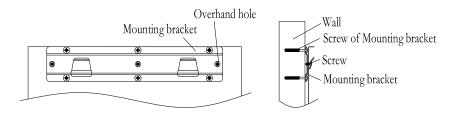
STEP 7: Connect the terminal of each lead wire as indication color tie and then fix the wire by cable clamps (Fig.8).



STEP 8:Insert the large main glass downward and fasten the 2 screws which has been loosened in STEP 1.

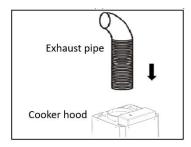


- Before installing, determine the height between the bottoms of the cooker hood to the top of the hob. Mark on the wall to suit the bracket locations.
- Drill holes with diameter of Ø8 mm. Insert the screw anchors into the holes. Fix the mounting bracket and tighten the screws.



- Hang the cooker hood on the mounting bracket and make sure the cooker hood is in level.
- Fix the exhaust ducting on the cooker hood. Install the oil cup on the cooker hood.

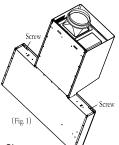
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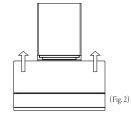
- Install the exhaust cover to the height required.
- Pull the upper exhaust cover upwards then install the fixing bracket to fix the exhaust cover position.
- Before connecting to the mains supply, ensure that the mains voltage corresponds to the voltage on the rating plate of the cooker hood.

INSTALL THE CHARCOAL FILTER

 Disconnect the power supply. Loosen the screws on the left and right sides of the top of the product. (Fig.1)
 (Please do not open while the cooker hood is operate or connecting the power supply).



Pull out the large glass upwards and put it in a safe position. (Fig.2)

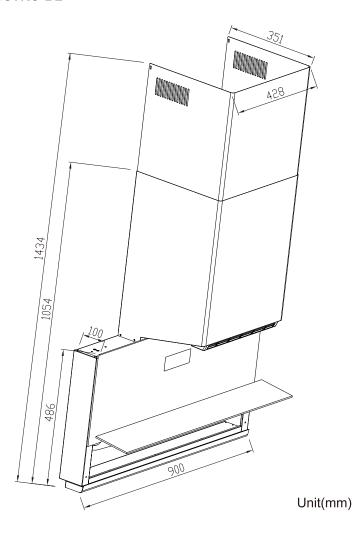


Insert the 2PCS carbon mesh into the slot of the carbon mesh, take the supplied tablet and lock it with screws to press the carbon mesh. (Fig.3)

- Plug in the terminals of each lead.
- Secure the 2PCS screw on the top of the large glass of the product.

PRODUCT DIMENSION

RCH-LUSTRO-BL



NOTICE

This product must not be disposed together with domestic waste. It has to be disposed at an authorized place for recycling of electrical and electronic appliances. By collecting and recycling waste, you help to save natural resources and make sure the product is disposed in an environmental friendly and healthy way.



TROUBLESHOOTING

Malfunctions	Possible Root Cause	Checking		
Weak Suction	The distance is too far between the cooker hood and cooking appliance	Lower down the cooker hood installation height but within the safety guideline		
Would Subject	Strong convection due to too much ventilation	Shut off some of the windows or doors		
Cooker hood and light The power supply is not connected		Check if the plug is well connected and the power is on		
not function Power cord is damaged		Contact technicians for repair		
Motor functions but light not works	Light bulb is damaged	Contact technicians to replace a new light bulb		
Light works but motor	The bearing may be damaged	Contact technicians for repair		
not function	The internal wires or motor capacitor may be burnout			
Vibration on the cooker hood	The screw is loosen	Tighten the screws		
The cooker hood is noisy	Exhaust pipe surface is distorted	Contact technicians to reinstall the exhaust pipe		

MAIN SPECIFICATION

Rated Voltage : 220-240V/~50Hz

LED Light : 3 W x 1

Rated Power : 240W

Product Dimension : 900mm (W) x (1054-1434)mm (H) x 351mm (D)

PRODUCT DESCRIPTIONS



Once connected to electricity, the cooker hood will activate 1-second self-test & all 4-button will light on

After 1-second, all indicator lights switches off; touch any function button and the 4-function button will light up, then system enter to standby mode.

When Smart Sensor, I-LINK, EXCHANGED, and H²Meltz functions are activated, the corresponding button and icon light will turn on; when particular function are deactivated, the corresponding button and icon light will turn off.

Instructions:

- 1. On/off/button: Touch this button during standby mode, the motor will turn on to high-speed. When the motor is running, touch this button to enter 1-minute-delay shutdown, the indicator light flashes during the delay shutdown. For direct shutdown without waiting, touch this button twice. During standby mode, long press this button for 5 seconds to deactivate Smart Sensor function; long press again for 5 seconds to activate Smart Sensor function.
- 2. Motor/ H²Meltz Button: Touch this button, the motor will run at high-speed, touching it again will switch the speed to X-boost, and another touch will switch the speed to low-speed (high-speed > X-Boost > low-speed); When the motor is working, press this button for 3 seconds to stop the motor. At standby mode, press this button for 3 seconds to enter the H²Meltz functions. (Note: X-boost time is 8 minutes)
- 3. Lamp/EXCHANGED Button: Touch this button to turn on the lamp. Touch this button again to turn off the lamp. Press and hold this button for 3 seconds at standby mode to activate EXCHANGED function.
- 4. Cool Breeze/I-LINK Button: Touch this button to activate on the Cool Breeze function. Press and hold this button for 2 seconds at standby mode to activate I-LINK function. (Note: The I-LINK function only applicable for gas hob that come with I-LINK system).

Smart Sensor: at standby mode, wave from left to right to run the motor speed at high-speed; LED lamp and cool breeze fan will turn on; subsequent wave from left to right will switch the extraction speed from the order of high-speed > x-Boost > low-speed. Wave from right to left will activate 1-minute-delay shutdown, wave again to turn off immediately.

(Tips: for Smart Sensor, please align your palm to the left and right sensing area! The ideally gesture motion speed from left to right or right to left shall within two seconds! The ideally distance of gesture motion from control panel is 5-10CM!)

OPERATING INSTRUCTIONS

1. Press the button, the motor will run at high-speed, when subsequent touches to button, the motor will run in the order of high-speed > x-Boost > low-speed. Touch and press 3 seconds for the motor button will switch off the motor.

2. When the motor is running, press the button to activate one-minute delay shutdown. Cooker hood will then turn-off after one minute. Press button again during delay shutdown will turn-off the cooker hood immediately.

3. Press the gultton to turn on the LED lamp. Press again to turn off. (This function does not relate to the cooker hood motor).

NOTE: When the cooker hood is operating, do not perform any of the maintenance or servicing the cooker hood. Avoid touching the internal cooker hood to avoid hazard.

H²Meltz FUNCTION

- 1. At standby mode, press and hold the button for 3 seconds to activate H²Meltz function.
- 2. The cooker hood will then operate the H2Meltz function for 15 minutes.
- The indicator light will keep blinking, H²Meltz process will start and run for 14 minutes. After that cooker hood will stop the H²Meltz process and move to final cool down.
- 4. The final cool down process will operate for 1 minute. The cooker hood will activate high-speed for cool down process and turn-off the cooker hood upon completion.
- 5. Press and hold the button to deactivate the H²Meltz function or press the button to deactivate this function.

NOTE: During the H²Melt process, only LED lamp/ H²Melt button and ON/OFF button are functional (others button will be disable).

ION BALANCER FUNCTION

- 1. The Ion Balancer function is automatically activated once there the motor is running (except during H²Meltz process), and Ion Balancer will turn-off during others mode.
- 2. The Ion Balancer function not available to disable manually.

EXCHANGED FUNCTION

- 1. At standby mode, press and hold the **E** button for 3 seconds to activate the EXCHANGED function.
- 2. The cooker hood will operate the EXCHANGED function for 60 minutes.
- 3. The EXCHANGED function will be activated in 5 minutes after the motor turn-off. During EXCHANGED process, the motor will run at high-speed for 5 minutes and stop for 15 minutes, repeat for 3-cycle, and turn-off the cooker hood upon completion.

CLEANING AND MAINTENANCE

- The cooker hood must always be disconnected from the electricity supply before carrying out any maintenance.
- Clean the cooker hood with damp cloth, hot water and mild detergent. Do not use chemical, steel, wooden or abrasive cleaners to clean the cooker hood.
- Remove the oil cup in horizontal direction, wash in hot soapy water, dry and fit back into the cooker hood. Do not use the cooker hood without the oil cup installed.
- Avoid spilling water into the motor and electronic component.